



अखिल भारतीय आयुर्विज्ञान संस्थान, रायपुर (छत्तीसगढ़)  
All India Institute of Medical Sciences, Raipur (Chhattisgarh)  
Tatibandh, GE Road,  
Raipur-492 099 (CG)  
[www.aiimsraipur.edu.in](http://www.aiimsraipur.edu.in)

AIIMS/R/CS/CCTV/CMC/2019/A

Date: - 18.09.2019

Inviting Quotations for Comprehensive Maintenance of CCTV Camera at AIIMS Residential Complex Kabir Nagar Raipur.

**Quotation Notice for Comprehensive Maintenance Contract**

Sealed quotations are invited from intending registered Stockist/Distributors having GST and relevant documents for Comprehensive Maintenance of CCTV Camera at AIIMS Residential Complex Kabir Nagar Raipur. The quotation with copy of certificate of GST & other documents should be submitted to office of **Store Officer (Gate No-05, Medical College Building)** up to 25.09.2019 Before 3:00 pm. The quotations will be opened on the same day at 3:30 pm. Details of item are given as under:-

स.क्रं. S. N	समाग्री का विवरण Items Description	लागत रू में / Cost in Rs.		
		1 <sup>st</sup> Year	2 <sup>nd</sup> Year	3 <sup>rd</sup> Year
1	CCTV surveillance system			
	PTZ Camera - 2 Nos. Static Camera with IR illuminators - 4 Nos. (with all Accessories including Server & LCD Display , power adaptor & other accessories )			
	GST Amount (please mention GST %)			
	Total with GST			

**नियम व शर्तें / Term & Condition**

1. The Comprehensive Maintenance Contract Will be for Three Years (3 Years) from the date of Work Order.
2. Service provider will provide to keep the Equipment /Machine in good condition.
3. **Scope of Work** – Cleaning, Maintenance Trouble shooting & Repair of CCTV Camera & Accessories and other as per requirement.
4. The defect in the electrical installation independent of the System wiring, fluctuation of Power supply, lack of electrical earthing etc. shall be attended and rectified by the service provider.
5. **Preventive maintenance visit:** Four Maintenance visits at regular interval for usual maintenance & supervision failing which 25% of the contract amount per visit would be deducted as penalty.
6. **Break down maintenance visit:** As & when required (**Response Time: Within 24 Hours**)
7. **Uptime Guarantee:** 95% of 365 days
8. The above-mentioned charges should include labour charges for maintenance and breakdown visits per year, spares, accessories and all type of consumables required for

the maintenance of the supplied items. If any spares / consumables / accessories etc. are not covered under above-mentioned charges; it should be clearly mentioned with frequency of replacement and with rate. The validity of rate of such items should also be mentioned clearly. What will be the rate of escalation on the quoted rate after expiry of the validity of rate of such item must be mentioned.

9. **Payment** of Comprehensive Annual Maintenance Contract would be made on yearly basis after completion of work and satisfactory working report. In no case, advance payment is to be considered.
10. Rate should be mentioned in word & figure both.
11. No any additional documents related to this NIQ will be entertained after NIQ opened.
12. Price should be FOR- Destination basis
13. Quotation No. / Name and due date of opening should be mentioned on top of envelopes.
14. GST rates applicable on your quoted item may please be confirmed. HSN Code should be clearly mentioned.
15. Please confirm if there any change (Upward/Reduction) in your Basic Price structure. And you are also requested to pass the Input Credit as per the following Anti Profiteering Clause of GST. "Upon Implementation of GST, any reduction in the rate of tax on supply of goods or service or the benefit of input tax credit shall be passed on to AIIMS Raipur by way of commensurate reduction in the prices" In the event of increase in price, detailed justification and supporting evidence may be submitted for our consideration.
16. The GST registration details may please be furnished.
17. Validity of offer should not less than 90 days.

भंडार अधिकारी  
अखिल भारतीय आयुर्विज्ञान संस्थान  
रायपुर (छ.ग.)