



आरोग्यम् सुखं सम्पदा

**अखिल भारतीय आयुर्विज्ञान संस्थान, रायपुर (छत्तीसगढ़)**  
**All India Institute of Medical Sciences, Raipur (Chhattisgarh)**  
**खंडन**

यह निविदा अखिल भारतीय आयुर्विज्ञान संस्थान, रायपुर (छ.ग.) के लिये बोलीदाताओं/फर्म/एजेंसी इत्यादी से प्रस्ताव नहीं बल्कि प्रस्ताव प्राप्त करने का निमंत्रण है संविदात्मक दायित्व तब तक नहीं होगा जब तक औपचारिक अनुबंध पर हस्ताक्षर नहीं किया जाता और चयनित बोलीदाताओं/फर्म/एजेंसी इत्यादी के साथ एम्स रायपुर के विधिवत अधिकृत अधिकारियों के द्वारा निष्पादित किया गया हो।

**DISCLAIMER**

**This tender is not an offer by the All India Institute of Medical Sciences, Raipur, but an invitation to receive offer from bidders/firm/agency etc. No contractual obligation whatsoever shall arise from this tender process unless and until a formal contract is signed and executed by duly authorized officers of AIIMS, Raipur with the selected bidder/firm/agency.**

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**Tatibandh, G.E. Road, Raipur -492099 (CG),**  
**Tele: 0771- 2577327,**  
**Website: [www.aiimsraipur.edu.in](http://www.aiimsraipur.edu.in)/[www.eprocure.gov.in](http://www.eprocure.gov.in)**  
**Email: [storesofficer.hp@aiimsraipur.edu.in](mailto:storesofficer.hp@aiimsraipur.edu.in)**



**Notice Inviting Tender "Rate Contract for Supply of  
"Fully Automated Clinical Biochemistry Analyzer on reagent rental basis for the period of 5  
years (Free of Cost)" for Biochemistry Department  
at  
All India Institute of Medical Sciences, Raipur**

**CRITICAL DATE SHEET**

Published Date	01/09/2025 at 18:00 HOURS
Bid Document Download / Sale Start Date	01/09/2025 at 18:00 HOURS
Clarification Start Date	01/09/2025 at 18:00 HOURS
Clarification End Date	08/09/2025 at 15:00 HOURS
Pre-Bid Meeting	08/09/2025 at 15:30 Hours
Bid Submission Start Date	12/09/2025 at 10:00 HOURS
Bid Submission End Date	03/10/2025 at 15:00 HOURS
Bid Opening Date	04/10/2025 at 15:30 HOURS

Tatibandh, G.E. Road, Raipur -492099 (CG),  
Tele: 0771- 2577327

Website: [www.aiimsraipur.edu.in](http://www.aiimsraipur.edu.in)/[www.eprocure.gov.in](http://www.eprocure.gov.in)

Email: [storesofficer.hp@aiimsraipur.edu.in](mailto:storesofficer.hp@aiimsraipur.edu.in)



अखिल भारतीय आयुर्विज्ञान संस्थान, रायपुर, छत्तीसगढ़  
All India Institute of Medical Sciences, Raipur (Chhattisgarh)  
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**Subject: Rate Contract for supply of “Fully Automated Clinical Biochemistry Analyzer on reagent rental basis for the period of 5 years (Free of Cost)” for Biochemistry Department at AIIMS Raipur.**

All India Institute of Medical Sciences, Raipur invites Online Tender in Two bids (Technical and Financial) for supply of *Fully Automated Clinical Biochemistry Analyzer on reagent rental basis for the period of 5 years (Free of Cost)* for Biochemistry Department at AIIMS Raipur.

Manual bids shall not be accepted.

1. Tender document may be downloaded from AIIMS web site [www.aiimsraipur.edu.in](http://www.aiimsraipur.edu.in) (for reference only) and CPPP site <https://eprocure.gov.in/eprocure/app> as per the schedule as given in CRITICAL DATE SHEET as under.
2. Bid shall be submitted online at CPPP website: <https://eprocure.gov.in/eprocure/app>.
3. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
4. Tenderer who has downloaded the tender from the AIIMS web site [www.aiimsraipur.edu.in](http://www.aiimsraipur.edu.in) and Central Public Procurement Portal (CPPP) e-procurement website <https://eprocure.gov.in/eprocure/app> shall not tamper/modify the tender form including downloaded price bid template in any manner. In case if the same is found to be tempered/modified in any manner, tender shall be completely rejected and EMD would be forfeited and tenderer is liable to be banned from doing business with AIIMS Raipur.  
The Technical bid should include the detailed specifications of main item/equipment and its accessories. All items should be numbered as indicated in the Annexure-I (Any deviation should be clearly mentioned and supporting document should be submitted).
5. **Manual bid shall not be accepted in any circumstance.**
6. The complete bidding process in online bidding, Bidder should be possession of valid digital Signature Certificate (DSC) for online submission of bids. Prior to bidding DSC need to be registered on the website mentioned above.
7. **Tenderers are advised to follow the instructions provided in the ‘Instructions to the Tenderer for the e-submission of the bids online through the Central Public Procurement Portal for e-Procurement at <https://eprocure.gov.in/eprocure/app>’.**
8. **Quotations should be valid for 180 days** from the tender due date i.e. tender opening date. The bidder should clearly indicate the period of delivery& other terms.
9. Relevant literature pertaining to the items quoted with full specifications should be uploaded, where ever applicable.

10. **Bidder must provide evidence of having supplied same item in government hospital/organization or reputed private hospital/ organizations in India** at least ₹ 10.10 Cr. the last three years and the copy of the same should be uploaded.
11. **Manufacture/OEM** should be registered and should have average annual turnover at least ₹ 81 Cr. in the last three financial years.
12. The quantity shown against each item is approximate and may vary as per demand of the Institute at the time of placement of order.
13. In the event of any dispute or difference(s) between the vendee (AIIMS Raipur) and the vendor(s) arising out of non-supply of material or supplies not found according to the specifications or any other cause what so ever relating to the supply or purchase order before or after the supply has been executed, shall be referred to the Director/AIIMS/Raipur who may decide the matter himself or may appoint arbitrator(s) under the arbitration and conciliation Act 1996. The decision of the arbitrator shall be final and binding on both the parties.
14. The place of arbitration and the language to be used in arbitral proceedings shall be decided by the arbitrator.
15. All disputes shall be subject to Raipur Jurisdiction only.
16. **AIIMS Raipur reserves the rights to accept/reject any bid in full or in part or accept any bid other than the lowest bid without assigning any reason thereof. Any bid containing incorrect and incomplete information shall be liable for rejection.**
17. The Tender/Bid will be opened on Store office at AIIMS Raipur Premises.
  - i) Only those financial bids will be opened whose technical bids are found suitable by the expert committee appointed for the concerned instrument/equipment.
  - ii) No separate information shall be given to individual bidders. In incomparable situation, the committee may negotiate price with the technically and financially qualified bidder before awarding the bid.
18. Copies of original documents defining the constitution or legal status, place of registration and principal place of business of the company or firm or partnership, etc.
19. **Award of Contract**

The Purchaser will award the contract to the bidder whose quotation has been determined to be substantially responsive and who has bided the lowest evaluated quotation price.

  - i) Notwithstanding the above, the Purchaser reserves the right to accept or reject any quotations and to cancel the bidding process and reject all quotations at any time prior to the award of contract.
  - ii) The bidder whose bid is accepted will be notified of the award of contract by the Purchaser prior to expiration of the bid validity period. The terms of the accepted bid shall be incorporated in the purchase order.
20. Rates should be quoted inclusive of packing, forwarding, postage and transportation charges etc.
21. Conditional bid will be treated as unresponsive and it may be rejected.
22. The competent authority reserves all rights to reject the goods if the same are not found in accordance with the required description / specifications/quality.
23. **Earnest Money:**

- a) Earnest money by means of a Bank Demand Draft/ FDR/BG of ₹ **12,00,000/- (Rupees Twelve Lakh Only)** a scanned copy to be enclosed. It is also clarified that the bids submitted without earnest money will be summarily rejected. The DD/FDR/BG should be prepared in the name of "All India Institute of Medical Sciences, Raipur (AIIMS RAIPUR)". The used instrument must reach to the Hospital Store, Gate no. 1, Hospital Administration Block 1<sup>st</sup> floor, AIIMS, Raipur before opening of tender.
  - b) No request for transfer of any previous deposit of earnest money or security deposit or payment of any pending bill held by the AIIMS Raipur in respect of any previous supply will be entertained. Tenderer shall not be permitted to withdraw his bid or modify the terms and conditions thereof. In case the tenderer fail to observe and comply with stipulations made herein or backs out after quoting therates, the aforesaid amount of earnest money will be forfeited.
  - c) The earnest money will be returned to the tenderers whose tenders are not accepted except that of L-1 bidder.
  - d) Tenders without Earnest Money will be summarily rejected.
  - e) No claim shall lie against the AIIMS Raipur in respect of erosion in the value or interest on the amount of EMD.
  - f) All NSIC/MSE registered bidders/vendors are exempted from submission of EMD fee. Valid NSIC/MSE certificate must be submitted online to avail the exemption from furnishing the EMD.
  - g) The earnest money will be returned to the unsuccessful tenderers after the tender is awarded.
  - h) EMD should remain valid for a period of 45 days beyond the final bid validity period. When the tenderer agrees to extend the validity of bid, he shall also extend the validity of EMD suitably.
24. The EMD of the successful bidder will be returned to them without any interest after the submission of Security deposit/PSD.
25. In case the supplier requires any elucidation regarding the tender documents, they are requested to contact to the Store Officer (H), AIIMS Raipur through **e-mail: [storesofficer.hp@aiimsraipur.edu.in](mailto:storesofficer.hp@aiimsraipur.edu.in)** on or before end date of clarification as per critical date sheet.
- 26. Selection Criteria:**
- a) The tenderer shall quote the cost of all the tests included in our NIT. The cost per test should include all the charges of chemicals, reagents, controls, calibrators, cleaning solutions, other consumables, maintenance, service & repair along with equipment, if any. No further cost will be paid for maintenance, service and repair in future.
  - b) If at any stage it is found that bidders have included any hidden costs such bid/contract shall be liable to outright rejection.
    - 1. **Supply of reagents:** The reagents would be supplied directly from the firm installing the equipment against the award of contract and the payment for the same would be made by AIIMS, Raipur on monthly basis on submission of invoice as per the reported tests generated in HIMS.
    - 2. The rates of tests will be fixed for a period of five years; any other parts / consumable / controls /reagents will be borne by the successful tenderer. Regular supply of the required consumables

as demanded by the Department will be responsibility of supplier; no extra payment will be made for this.

3. Analyzer must work without break. In the event of break down cost of investigation got done from outside will borne by the supplier and must be done at NABL accredited lab within Raipur.
  4. Contract may terminate at any time with 60 days prior notice if service of tenderer is not found satisfactory.
  5. The Equipment shall be a newly manufactured one and not a refurbished item. Certificate from the manufacturer should be enclosed depicting that the equipment supplied is newly manufactured.
  6. The period of Contract between the successful bidder and the Institute shall be fixed for 05 years and successful tenderer shall maintain the equipment for the period of Contract; any cost of maintenance including the spares shall be borne by the successful tenderer.
- **Maintenance:** The Bidder will maintain the Fully automated Clinical biochemistry analyzer on reagent rental basis of five years; any cost of maintenance within the stipulated time will be borne by the successful Bidder. It must also include a scheduled quarterly Planned Preventive Maintenance program, and the corrective maintenance as needed, and in addition, an annual quality assurance session performed by Service Engineers properly trained at the factory. During the comprehensive warranty period, the guaranteed uptime of 95% of 365 days (working hours of 24 hours per day) will be ensured. If the Breakdown period exceeds, the successful tenderer has to bear the loss incurred to the AIIMS, Raipur.
1. Firm should avail technical support staff within 24 hrs upon receipt of breakdown, to take action regarding repair or replacement of defective equipment/parts. The cost of repair/replacement shall be borne by the suppliers.
- 27. Price Preference Policy and Exemption for submission of various eligibility Criteria documents to the BIDDER Registered under Make in India Initiative:-** The Bidder Companies, those have registered under Make in India initiative and producing their products under “Make in India Policy of Government of India ” shall be given Price Preference as per Govt. of India applicable Rules and Guidelines on submission of relevant certificate (i.e. Make In India Certification) for availing the Price Preference and Exemption for submission of exempted documents against this bid along with their Pre-Qualification Bid Documents. If the no bidder will upload/submit the requested “Make in India” Certificate along with their Bid, it will be treated as open tender bid and no preference shall be given to such BIDDER on producing “Make in India” Certification in later bid stage.
- It is expected that, all the participating BIDDER companies have understanding and prior knowledge about the “Make in India” Initiative and Price Preference Policy of Govt. of India. However, it is once again emphasized that before participating this e-tender please carefully read the “Make in India” Initiative and directives of Govt. of India, since in case if any “Make in India” Registered Company will participate against this e-tender, the Price preference as per the same will be given to such participating Bidder company for ensuring necessary compliances of “Make in India” Policy of the Govt. of India.
  - Affidavit of self-certification regarding local content (to be provided on ₹ 100 stamp paper).
  - **Representations during Pre-Bid Meeting.**
  - The OEM/Vendor can raise objections on technical specification and bid conditions at Pre-bid stage. These will be considered only if submitted in time as per tender document and through electronic means only (as specified in tender document).Representations will be within 48

hours of Pre-bid meeting. Exact date of pre-bid meet and exact cut off time for representations clearly mentioned in the Tender Document

- **Representations against Technical Evaluation.**

TEC minutes should be uploaded on CPPP/GeM as per extant provisions for bidders to represent (through electronic mode only) with in stipulated time period. Exact time and last date (05 days from the date of uploading of TEC minutes) be mentioned in tender document for bidders to represent.

28. The selected tendering Firm/Agency/Company shall also provide the name and mobile number of a key person, who can be contacted at any time, even beyond the office hours on holidays. The person should be capable of taking orders and making arrangement for supply of the desired items even on short notice to AIIMS, Raipur.
29. Other terms and condition applicable as per manual for procurement of goods 2024, GFR-2017 etc.

**Officer In-Charge  
Procurement Labs  
AIIMS, Raipur (C.G.)**

## Other Terms & Conditions

### 1. **Performance Security Deposit:**

- a. The successful bidder shall have to submit a performance guarantee (PSD) @ 3% of contract value within 21 days from the date of issue of Letter of Award (LOA). Extension of time for submission of PSD beyond 21 days and up to 45 days from the date of issue of LOA may be given by the competent authority to sign the contract agreement however a penal interest of 15% per annum shall be charged for the delay beyond 21 days. i.e. 22<sup>nd</sup> day after the date of issue of LOA. In case the contractor fails to submit the requisite PSD even after 45 days from the date of issue of LOA the contract shall be terminated duly forfeiting the EMD and other dues, if any payable against the contract. The failed contractor shall be debarred from participating in re-tender (if any) for that item. The Performance security shall be denominated in Indian Rupees.
- b. Successful supplier/firm should submit Performance Security Deposit in favour of "AIIMS, Raipur" to be received in the Store Office, Hospital Store, Gate NO.1 Tatibandh, Raipur (C.G) Pin-492099 before the date of commencement of supply or 30 days from the date of acceptance of the LOA, whichever is earlier. The Performance Security Deposit shall be furnished in the form of FDR/DD/Bank Guarantee or performance guarantee bond as per proforma given in the tender documents, for an amount covering 3% of the contract value.
- c. The Performance Security Deposit should be established in favor of "AIIMS Raipur" through any Schedule Bank with a clause to enforce the same on their local branch at Raipur.
- d. Validity of the Performance Security Deposit shall be for a period of 60 days beyond Contract Period.

2. **Delivery:** The successful bidder should strictly adhere to the contract and all the goods shall be delivered, installed & validated within 90 days from the date of award of contract and this clause should strictly adhere to failing which administrative action as deemed fit under rules will be taken against the defaulter. Otherwise Liquidated Damages will be imposed as per clause no. 4.

3. **Penalty against the delivery:** If the supplier fails to adhere to the timeline penalty at the rate **0.5% per week per instance or part thereof delayed** value of goods subject to the **maximum of 10% of invoice value of the month calculated on the basis of CPRT.**

4. **Breakdown/Interruption of services:** In case of breakdown the firm is responsible for getting the tests done from outside NABL accredited labs at their own cost within 24 Hrs. In case the firm fails to provide the test report within 24 Hr, a penalty of 5 % of the cost per test per day will be levied.

Any sort of breakdown or trouble shoot or supply issue must be resolved within 72 hrs. If the same is not resolved within 72 hrs a penalty of Rs 10,000 per day will be levied.

5. **Right of Acceptance:** AIIMS, Raipur reserves the right to accept or reject any or all tenders/quotations without assigning any reason there of and also does not bind itself to accept the lowest quotation or any tender. AIIMS, Raipur also reserves the rights to accept all the equipment/instruments in the given tender or only part of it in any given schedule without assigning any reason.

6. **Validity of the bids:** The bids shall be valid for a period of 180 days from the date of opening of the tender. This has to be so specified by the tenderer in the commercial bid which may be extended, if required.

7. **Incidental Services:** The supplier shall be required to perform the following services:-

- a) Installation & Commissioning, Supervision and Demonstration of the goods.
- b) Providing required jigs and tools for assembly, minor civil works as defined in the scope is



required for the completion of the installation.

- c) On Site Training to Doctors/ Technicians/ Staff is to be provided by Supplier for operation and maintenance of the equipment for a period of 30 working days (in staggered manner) after successful installation of the machine, as per direction of user department.
- d) Supplying required number of operation & maintenance manual for the goods.
- e) To provide non-locked open software and standard interface inter-operability conditions for networked equipment's in hospital management information system, wherever applicable.

8. **After Sales Service:**

After sales service centre should be available on 24 (hrs.) X 7 (days) X 365 (days) basis. Complaints should be attended properly, maximum within 24 hrs to ensure an uptime of minimum 95%, wherever applicable, failing which the necessary penalty measures shall be enforced.

- 9. **Demonstration:** - AIIMS Raipur reserves the right to ask the tenderers for arranging demonstration of their equipment for which rates have been quoted, to the concerned committee, if required.
- 10. **Shifting:** The supplier will have to undertake the shifting of the instrument from the location of installation to another location within the premises of AIIMS, Raipur, should the situation arise and whenever any further shifting take place, it will be done by supplier/firm.
- 11. **Clarification of Bids:** During evaluation of bids, the Purchaser may, at its discretion, ask the bidder for a clarification of its bid. The request for clarification and the response shall be in writing and no change in prices or substance of the bid shall be sought, offered or permitted.
- 12. **Communication of Acceptance:** AIIMS, Raipur reserves all right to reject any tender including of those tenderers who fails to comply with the instructions without assigning any reason whatsoever and does not bind itself to accept the lowest or any specific tender. The decision of this Institute in this regard will be final and binding.
- 13. **Insolvency etc:** In the event of the firm being adjudged insolvent or having a receiver appointed for it by a court or any other under the Insolvency Act made against them or in the case of a company the passing any resolution or making of any order for winding up, whether voluntary or otherwise, or in the event of the firm failing to comply with any of the conditions herein specified AIIMS, Raipur shall have the power to terminate the contract without any prior notice.
- 14. **Discrepancies in Prices:**
  - a) If, in the price structure quoted by a tenderer, there is discrepancy between the unit price and the total price (which is obtained by multiplying the unit price by the quantity), the unit price shall prevail and the total price corrected accordingly, unless the purchaser feels that the tenderer has made a mistake in placing the decimal point in the unit price, in which case the total price as quoted shall prevail over the unit price and the unit price corrected accordingly.
  - b) If there is an error in a total price, which has been worked out through addition and/or subtraction of subtotals, the subtotals shall prevail and the total corrected;
  - c) If, as per the judgment of the purchaser, there is any such arithmetical discrepancy in a tender, the same will be suitably conveyed to the tenderer by registered / speed post. If the tenderer does not agree to the observation of the purchaser, the tender is liable to be ignored.
- 15. **Force Majeure:** If, at any time during the subsistence of this contract, the performance in whole or in part by either party of any obligation under this contract is prevented or delayed by reasons of any war or hostility, act of public enemy, civil commotion, sabotage, fire, floods, exception, epidemics, quarantine restriction, strikers lockout or act of God (hereinafter referred to as events) provided notice of happening of any such eventuality is given by party to other within 21 days

from the date of occurrence thereof, neither party shall by reason of such event be entitled to terminate this contract nor shall either party have any claim for damages against other in respect of such non-performance or delay in performance and deliveries have been so resumed or not shall be final and conclusive.

Further, that if the performance in whole or in part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 60 days, AIIMS, Raipur party may, at least option to terminate the contract.

16. **Breach of Contract:** In case of breach of any terms and conditions as mentioned above, the Competent Authority, will have the right to cancel the contract without assigning any reasons thereof and nothing will be payable by AIIMS, Raipur. In that event the security deposit shall also stand forfeited.
17. **Subletting of contract:** The firm shall not assign or sublet the contract or any part of it to any other person or party without having first obtained permission in writing of AIIMS, Raipur, which will be at liberty to refuse if thinks fit. The tender is not transferable.
18. **Right to call upon information regarding status of contract:** The AIIMS, Raipur will have the right to call upon information regarding status of contract at any point of time.
19. **Terms of payment:** The firm should submit an invoice on monthly basis by the 10th Day of the month, against the number of tests as per total reported test including re-run, sample dilution, calibration, etc. But in no case the payment would executed 18% more than the total reported test in C-DAC HIMS portal data which will be duly verified by the Department for further processing of payment. No advance payment will be made to the supplier under any circumstances.

20. **Packing Instruction:**

These are advisory in nature and to enable safe delivery of goods to Pharmacy Store.

- a. No corrugate package should weigh more than 15 kgs (i.e., product + inner carton + corrugated box).
- b. All Corrugated boxes should be of 'A' grade paper i.e., Virgin.
- c. All items should be packed only in first hand boxes only.
- d. The corrugated boxes should be of narrow flute.
- e. Every box should be preferably single joint and not more than two joints.
- f. Every box should be stitched using pairs of metal pins with an interval of two inches between each pair. The boxes should be stitched and not joined using calico at the corners.
- g. The flaps should uniformly meet but should not overlap each other. The flap when turned by 45 -60° should not crack.
- h. Every box should be sealed with gum tape running along the top and lower opening.
- i. Every box should be strapped with two parallel nylon carry straps (they should intersect).
- j. The product label on the carton should be large at least 15cms x 10cms dimension. It should carry the correct technical name, strength or the product, date of manufacturing, date of expiry, quantity packed and net weight of the box.
- k. No box should contain mixed products or mixed batches of the same product.
- l. Statutory packing instruction shall have to be followed where ever applicable.

21. **Good & Service Tax:**

1. GST rates applicable on the quoted item may please be mentioned in the bid document.
2. It may be confirm if there is any (Upward/Reduction) in the Basic Price structure. Bidders are required to pass the Input Credit as per the following Anti Profiteering Clause of GST.

**“Upon Implementation of GST, any reduction in the rate of tax on supply of goods or service or the benefit of input tax credit shall be passed on to AIIMS Raipur by way of commensurate reduction in the prices”.**

3. **HSN Code** for each item should be clearly mentioned on BoQ/Financial Bid.

22. **Fall Clause:**

1. Prices charged for supplies under Rate Contract by the supplier should in no event exceed the lowest prices at which he bids to sell or sells the stores of identical description to any other State Government/DGS&D/Public Undertaking during the period of the contract.
2. If at any time during the period of contract, the prices of tendered items is reduced or brought down by any law or Act of the Central or State government, the supplier shall be bound to inform Purchasing Authority immediately about such reduction in the contracted prices, in case the supplier fails to notify or fails to agree for such reduction of rates, the Purchasing authority will revise the rates on lower side. If there is a price increase for any product after quoting the rates, the bidder will have to supply the item as per quoted rates. This office will not accept any higher rates afterwards.
3. If at any time during the period of contract, the supplier quotes the sale price of such goods to any other State Govt./DGS&D and Public Undertakings at a price lower than the price chargeable under the rate contract he shall forthwith notify such reduction to Purchasing Authority and the prices payable under the rate contract for the equipment's supplied from the date of coming into force of such price stands correspondingly reduced as per above stipulation.

Any deviation in the material and the specifications from the accepted terms may liable to be rejected and the suppliers need to supply all the goods in the specified form to the satisfaction/specifications specified in the Purchase order and demonstrate at their own cost.

23. **Arbitration:** If any difference arises concerning this agreement, its interpretation on payment to be made there under, the same shall be settled out by mutual consultation and negotiation. If attempts for conciliation do not yield any result within a period of 30 days, either of the parties may make a request to the Director, AIIMS Raipur to settle the dispute by Sole Arbitrator. Sole arbitrator will be appointed by the Director, AIIMS Raipur. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The provision of Arbitration and Conciliation Act, 1996 and the rule framed there under and in force shall be applicable to such proceedings.
24. **Legal Jurisdiction:** The agreement shall be deemed to have been concluded in Raipur, Chhattisgarh and all obligations hereunder shall be deemed to be located at Raipur, Chhattisgarh and Court within Raipur, Chhattisgarh will have Jurisdiction to the exclusion of other courts.

25. **Scope of work**

**On the part of AIIMS Raipur:**

- a) Space
- b) Electricity
- c) Sample Collection
- d) The number of tests for the parameters on a monthly basis will be provided.

**On the part of Bidder:**

- a) The Bidder may visit the lab for site readiness to accommodate necessary costs.
- b) Supply, Installation, Testing & commissioning of equipment with all other accessories required to the performed test along with any civil & electrical mechanical work.

- c) All scope Terms & conditions were mentioned in the Tender documents.
  - d) Supply of Reagent, Chemical & consumable for performing tests mentioned in Annexure-I & II without any extra cost to the satisfaction of the user department.
  - e) Maintenance and servicing of equipment, power backup for the equipment, technical visit as and when required, so that no break-down or any interruption of service occurred.
26. **Contract Period:** The Rate contract for supply of tests/items (as per **Annexure-I,II**) shall be valid for a period of five years from the date of commencement of Contract and the same can be extended by the Executive Director, AIIMS, Raipur on mutual agreement on same terms and conditions for **One Or More** years. The Executive Director AIIMS, Raipur reserves the right to terminate the contract at any stage if supplies and performance are found unsatisfactory on observation of the user Department. The contract awarded under present tender enquiry will be in the nature of a standing offer. The institute does not give any guarantee of minimum purchase order under the present contract.
27. Prices should be quoted as cost per reportable test (CPRT). The price quoted should be firm & final, which is inclusive of the cost of Equipment, Maintenance, Accessories, Repairs/ Services, Reagents, Calibrators, Consumables, controls if any including and other products required to perform the test for the full contract period.
28. The Number of Calibrators for all the CPRT and all other requirements required to perform the test would be as per the norms/ frequency of NABL standards and as required by HOD/Professor In-charge of Department, the cost of which will be borne by the successful bidder.
29. The Calibration of the Equipment would be as per the norms/frequency of NABL standards or as required by HOD/Professor In-charge of Department would be done by the successful bidder.
30. Application support, engineering support, bi-directional interfacing, machine downtime (24 hrs) including wear and tear of parts and preventive maintenance kit or parts according to schedule, training, validation tests, demonstration are to be provided free of cost by the bidder.
31. The rates should be quoted as per the BoQ uploaded on e- procurement portal of GOI, Taxes/GST, if any, should be indicated separately. Rates should be valid up to five years from the date of installation and commissioning of the instrument. The Bidder shall not tamper/modify downloaded financial bid template in any manner. In case if the same is found to be tampered/modified in any manner, tender will be completely rejected.
32. The rate shall be quoted "Cost per Reportable Test (CPRT)". Cost per reportable test includes all expenses e.g. instrument placement cost, maintenance cost, cost of consumable and spares (essential and others), cost of reagent, wash solution, calibrator, controls repeat test etc. The bidder should provide the list of reagent kits available with OEM for processing various other test parameters (apart from the list of approx load 500/year) along with price per test (CPRT). The bidder must provide the rate reference for the same.
33. **The investigations are dynamic in nature: hence, there will be no binding on the number of tests per month for each parameter.**
34. **Defective or Damaged item Replacement clause:** After supply, during usage of the item at any time before expiry, if it is found to be defective or damaged (not due to environmental conditions), the supplier has to replace it with fresh item at their risk and cost within 21 days.
35. **L1 will be decided on total cost for tentative number of test for 05 years (As per Annexure II) i.e. L1= per test cost x tentative monthly consumption x 60 (months) Decision of Competent authority AIIMS, Raipur will be final and binding in this regards.**

**36. Option Clause/ Tolerance Clause:**

- b) At the time of awarding the contract, the purchaser reserves the right to increase or decrease by up to 25% to 30%, the quantity of goods and services mentioned in the schedule (s) in the "Schedule of Requirements" (rounded off to-next whole number) without any change in the unit price and other terms & conditions quoted by the bidder. If the quantity has not been increased at the time of the awarding the contract, the purchaser reserves the right to increase by 25% to 30%, the quantity of goods and services mentioned in the contract (rounded off to next whole number) without any change in the unit price and other terms & conditions mentioned in the contract, during the currency of the contract.

**Officer In-Charge Procurement of Labs  
AIIMS Raipur (C.G.)**

### **Technical Bid**

The following documents are required to upload by the Bidder along with Technical Bid as per the tender document:

- a) Technical Compliance Sheet to be submitted.
- b) Details of EMD Submitted/Exemption must be uploaded.
- c) Please state whether the bidder is Manufacture/OEM/Distributor/Dealer/Supplier/Trader, relevant document should be uploaded.
- d) In case of Distributor/Dealer/Supplier/Trader, The bidder must upload tender specific authorization certificate from OEM/manufacturer.
- e) Manufacturer/OEM has valid manufacturing/Import license(s) as applicable and must upload the same.
- f) The Tenderer must quote items of Standard Quality conforming to National/International certification standards. An unconditional undertaking (valid copy to be uploaded) to supply Surgical Consumables and disposables of standard quality as prescribed under the provisions of Drug and Cosmetic Act, 1940 (as amended)/or any other provision issued by appropriate authorities should be submitted.
- g) Bidder Annual turnover & balance sheet of last three year duly certified by CA as mentioned in tender up to **₹ 10.10 Cr.**, document should be uploaded.
- h) OEM Annual turnover & balance sheet of last three year duly certified by CA as mentioned in tender upto **₹ 81 Cr.**, document should be uploaded.
- i) Copy of PAN Card should be uploaded.
- j) Firm/Company registration certificate should be uploaded.
- k) The GST registration details to be furnished.
- l) Signed and scanned copy of User List (List of Govt./Semi-Govt.) where quoted model of the items has been supplied or installed as per the Annexure IV upto **₹ 10.10 Cr.**
- m) "Declaration by the Bidder" (Notarized & Rs 100.00 Non-judicial Stamp paper)(Annexure-VI)
- n) Technical compliance report must be submitted by the bidder for items as per Annexure I.
- o) a certificate on letter head that you have not quoted the price higher than previously supplied to any government Institute/ Organization/ reputed Private Organization or DGS&D rate in recent past.
- p) Drug license of the firm.
- q) Local content calculation.
- r) Self-Certification of local content percentage.
- s) Integrity Agreement. (Notarized & Rs.10 Non-judicial stamp paper) **(To be sent physically duly signed on or before bid submission end date)**

### **PRICE BID**

- t) Price bid in the form of BOQ\_XXXX.xls.
- u) Miscellaneous Sheet.

**Technical Specification**

S.No	Technical Specifications	
1	System	1. The system <b>MUST</b> be <b>NEW</b> and not refurbished. 2. The complete system <b>MUST</b> be <b>the latest on the production line</b> . 3. <b>Floor model</b> to be provided. 4. Supplier <b>MUST</b> provide <b>original documentary proof</b> of the date and place of <b>manufacturing</b> of the equipment at the time of supply.
2	Technology	1. The system <b>MUST</b> be based on <b>Photometric end point, Kinetic, ISE and Immuno Turbidimetric</b>
3	Parameters Menu	1. The system <b>MUST</b> have reagents to cater to assays as per the list given in annexure-I.
4	Throughput	1. The system <b>MUST</b> offer a throughput of minimum of <b>4000 tests/hour</b> with ISE.
5	Software	1. The system <b>MUST</b> be provided with free compatible software for reporting all parameters for the entire period of contract the machine is installed at AIIMS Raipur.
6	Random Access & Sample Loading	1. The system <b>MUST</b> be <b>True random-access analyzer</b> wherein the operator can load samples, reagents, and consumables at any point of time without the analyzer to be on standby or in pause mode.
7	Sample Management	1. The system <b>MUST</b> have capacity for continuous loading option for at least <b>150 samples</b> . 2. <b>STAT</b> prioritization for at least <b>10 samples</b> <b>MUST</b> be available on system without interrupting the routine run.
8	Sample Types	1. The System <b>MUST</b> process whole blood, Serum, Plasma, urine/Body fluids/CSF.
9	Reagents Compartment	1. The system <b>MUST</b> have the capacity to hold at least <b>100 reagent packs on board at a time</b> . 2. The system <b>MUST</b> have reagents compartments which are <b>refrigerated, and humidity controlled</b> .
10	Sample Containers	1. The system <b>MUST</b> be capable of processing samples from <b>all types of tubes</b> including standard primary tubes (vacutainer and non-vacuum), insert cups, pediatric insert, auto aliquot tube, all sorts of vacutainers, microcentrifuge tubes, false bottom tubes. 2. At least <b>8-10 user defined open channels</b> , open for specialized tests/new tests/drugs. 3. It <b>MUST</b> have capacity to <b>check HIT (Hemolysis, Icteric, Turbidity)</b> without using any consumables & affecting throughput of system.
11	Sample Probe	Equipment <b>MUST</b> have probes as defined below 1. At least <b>2 sample probes</b> 2. <b>1 Separate sample probe for ISE</b> 3. <b>4Separatereagent probes</b> for both R1 and R2

12	Sample Probe	System <b>MUST</b> be equipped with <b>sensors on the sample probe</b> to alert operators for inadequate samples, clot, bubble, viscosity in sample.
13	Dilution	The system <b>MUST</b> have the facility of <b>1. Automatic rerun</b> <b>2. Onboard auto dilution</b> <b>3. Reflex testing</b> facility
14	Carryover	The system MUST have <b>Ultrasonic probe wash/ disposable tips</b> to prevent carryover.
15	Mixing	Sample <b>mixing MUST</b> be <b>uniform with/without stirrer.</b>
16	Bar-coding	The system <b>MUST</b> be able to use bar-coded reagents and samples.
17	Calibration	a) The system <b>MUST</b> have 2–6-point true calibration. b) <b>Random access</b> of calibration MUST be possible. c) The calibration schedule of each parameter must be provided at the time of installation. d) The <b>frequency of calibration</b> for parameters MUST be <b>as per the lab's defined policy</b> like for lot changes, QC issues/outliers, unsatisfactory patient's reports and after maintenance/breakdown of equipment. e) Any increase in frequency of calibration MUST be borne by the vendor. f) The cost of calibrator and calibration of parameters MUST be included in calculation of <b>CPRT (Cost per reportable test).</b>
18	Quality Control (QC)	a) The system <b>MUST</b> have an Inbuilt QC monitoring system. b) The system <b>MUST</b> have extensive QC graphics including L-J plots with QC management with Westgard configurable QC rules. c) <b>3 levels or 2 levels</b> (Where three levels are not available) <b>of internal QC</b> MUST be provided by the bidder <b>within the CPRT mode.</b> d) The IQC MUST be <b>US FDA</b> and <b>IVD</b> approved. e) The IQC MUST be from <b>third party manufacturer.</b> The IQC results of the 3rd party must be available to be matched with the supplied equipment and reagents. f) The Supplier SHOULD upload the peer group data for PT program in tender bid for all the parameters in the essential list. g) Each level of QC will be run <b>every 8 hrs. Daily.</b> h) The <b>frequency</b> of any additional run of quality control for parameters MUST be <b>as per the lab's defined policy</b> like for pack change/lot changes of reagents or calibrators, QC issues/outliers, unsatisfactory patient's reports and after maintenance/breakdown of equipment. i) The cost of quality control and running QCs MUST be included in calculation of <b>CPRT</b> (Cost per reportable test while quoting for the RC).



19	Self-Diagnosis	The system <b>MUST</b> be capable of self-diagnosis for error and error recovery system.
20	Maintenance	<p>a) The system <b>MUST</b> be capable of carrying out daily maintenance in automated mode.</p> <p>b) The maintenance schedule of the equipment <b>MUST</b> be provided at the time of installation.</p> <p>c) The firm will install the <b>machine free of cost</b>. The firm must take care of the electrical, waste drainage, earthing requisites necessary for installation of the equipment.</p> <p>d) The firm will provide <b>free of cost regular preventive maintenance</b> as per the equipment requirement or at least every 6 monthly, whichever is earlier for the entire contract period.</p> <p>d) The firm will provide free of cost regular services, maintenance, and repair to ensure the proper functioning of the equipment for the entire contract period.</p>
21	Results	The system <b>MUST</b> have compatible software to display the results both test-wise and patient-wise format.
22	Online Status	The system <b>MUST</b> provide the online status of cuvettes, samples, reagents, worksheet, and quality control.
23	Host Query	<p>a) The system <b>MUST</b> be bi-directional with true host query, RS 232C Serial so that it can transfer data from the system to the <b>LIS-CDAC e-Sushrut</b> installed at AIIMS Raipur, for easy reporting.</p> <p>b) It is the responsibility of the successful bidder to complete the process of bidirectional communication by providing necessary resources.</p> <p>c) It is the responsibility of the vendor to integrate the software of the equipment with the existing HIS of hospital for interfacing the results, free of cost.</p>
24	Waste Collection	The system <b>MUST</b> have a dedicated waste bag for solid waste and an easy to dispose liquid waste container or direct connected to ETP chamber.
25	Water Plant Requirement	The bidder is responsible for <b>free of cost</b> installation, commissioning & maintenance of water treatment plant, if the provided equipment needs <b>water plant</b> .
26	Reagents and Consumables	<p>a) The firm <b>MUST</b> quote the cost per reportable test (<b>CPRT</b>) for the investigations mentioned in annexure I which will be frozen for the entire period of contract.</p> <p>b) If any other parameter is added later, the rate <b>MUST</b> be comparable with the rate quoted in any other Government institution or reputed institute with similar workload.</p> <p>c) The firm <b>MUST</b> maintain enough reagent stock <b>at least for 2 months</b> for uninterrupted services and AIIMS, Raipur will confirm the requirement through email.</p>

27	<b>CPRT</b>	The cost of the reagents, calibrators, Internal Quality Control material, any other consumables like cuvettes, lamp, probes, electrodes etc. required for the investigations as mentioned in Annexure-I, as well as cost of repair, regular servicing, preventive or routine maintenance, and also for water plant , online UPS or any other unsaid cost, <b>MUST</b> be included in the calculation of CPRT.
28	<b>Detection Limit</b>	The reagents provided <b>MUST</b> be able to detect concentrations below, in, and above the range of normal clinical levels.
29	<b>Data Storage</b>	Program <b>MUST</b> have access to report retrieval, statistics, and storage for data <b>MUST</b> be up to 1 year or more.
30	<b>Data Transfer</b>	There <b>MUST</b> be provision of <b>transfer and readability of all data</b> (patients reports, quality control, L-J chart and calibration data) to a <b>Microsoft computer</b> , for true back up facility.
30	<b>Multi Switching</b>	There <b>MUST</b> be a provision of loading a <b>minimum of two reagent packs</b> of a single parameter <b>onboard</b> which <b>MUST</b> be usable with <b>auto-switching</b> feature, without touching the system console.
31	<b>UPS Backup</b>	a) Online UPS for minimum <b>30 mins. backup</b> for the complete analyzer.

### **32. General Specifications:**

- Any necessary upgrade of the equipment in future for the period of contract will be the supplier's responsibility.
- The firm **MUST** quote the cost per reportable test (CPRT) for **ALL THE INVESTIGATIONS** mentioned in Annexure-I and II which will be frozen for the entire period of contract.
- If any other parameter is added later, the rate **MUST** be comparable with the rate quoted in any INI or other Government institution.
- The firm **MUST** maintain enough reagent stock at least for 2 months for uninterrupted services.
- The cost of the reagents, calibrators, Internal Quality Control material and all the other consumables, accessories, water plant, UPS or any other item necessary for the estimation of investigations mentioned in Annexure- I and II **MUST** be included in the calculation of **CPRT**.
- Reagents cost for AIIMS, Raipur **MUST** be compatible with the existing INI rates or lower.
- In case of additional test parameters to introduce later, the rates **MUST** be as per rate supplied to other INIs or other Govt. institutes.
- Reagents provided **MUST** have an expiry of 6-8 months. Invalid test results due to mechanical failure will not be charged by the firm and in such case the firm **MUST** bear the cost of the tests.
- 3 levels or 2 levels (Where three levels are not available) of internal QC **MUST** be provided by the bidder within the **CPRT** mode. The **IQC MUST be US FDA** approved.  
The **IQC MUST** be from third party manufacturer.

10. Each level of QC will be run every 8 hrs. daily. The frequency of any additional run of quality control for parameters <b>MUST</b> be as per the lab's defined policy like for pack change/lot changes of reagents or calibrators, QC issues/outliers, unsatisfactory patient's reports and after maintenance/breakdown of equipment.
11. The cost of running QCs <b>MUST</b> be included in calculation of CPRT (Cost per reportable test).
12. The frequency of calibration for parameters <b>MUST</b> be as per the lab's defined policy like for lot changes, QC issues/outliers, unsatisfactory patient's reports and after maintenance/breakdown of equipment. Any increase in frequency of calibration to be borne by the vendor.
13. The cost of calibrator and calibration of parameters <b>MUST</b> be included in calculation of <b>CPRT</b> (Cost per reportable test).
14. The system <b>MUST</b> be provided with all the necessary consumables, accessories, water plant, UPS, Desktop, Printer or any other peripherals and items required to start the testing from the day of installation and validation. The vendor must provide all these items from there on for further processing of samples. Sample cups, tips, cuvette, calibrators and controls to be provided as per the need of the end user.
15. The instrument validation and reagent kits verification, at the time of installation and whenever required as per lab's policy, for all parameters will be the responsibility of the bidder.
16. If the Lab is starting any new parameter later after installation, the firm must provide a reagent kit of 50 tests for validation. It is the responsibility of the vendor to perform the verification of any new parameter started by the department after installation.
<b>17. L1 will be decided as per the rates of all the tests in Annexure-2.</b>
18. The vendor <b>MUST</b> bid for the latest generation of the reagents available at the time of bidding.
19. The concerned firm <b>MUST</b> supply sufficient reagent kits as per departmental protocol for validation of the system in relation to <b>Installation Qualification (IQ), Operational Qualification (OQ) and Performance Qualification (PQ).</b>
20. After completion of <b>IQ</b> and <b>OQ</b> there will be 6 months of evaluation period and if the performance is not found satisfactory AIIMS, Raipur reserves the right to discontinue the agreement.
21. Demonstration and onsite training of staff up to their satisfaction by the application experts is an absolute must.
22. The supplier <b>MUST</b> guarantee minimum <b>one visit</b> of technical support staff <b>every 3 months</b> for periodic/preventive maintenance and <b>within 6 hours for attending repairs / breakdown calls.</b>
23. The firm <b>MUST</b> provide the details of after sales and service and application backup for system, reagents, and all accessories provided with the system.
24. Suitable backup system with throughput of 2000 tests per hour with ISE of the same make, compatible with the same reagent packs as the main instrument, <b>MUST</b> be supplied with the original system.
25. The concerned firm <b>MUST</b> be responsible to provide and update the latest software to operate, to data backup and provide and install interfacing software for LIS. It is the responsibility of the vendor to integrate the software of the equipment with the existing bidirectional HIS of the hospital free of cost.
26. After due evaluation of the bids Institute will award the contract to the responsive tenderer who has quoted the lowest Price per test. Taxes must be mentioned clearly in percentage including GST.

27. OEM/ bidder <b>MUST</b> have its own Service Centre and Service Engineer based at Raipur. After sales services <b>MUST</b> be available on a 24-hour basis and must be able to provide services within 24 hours of breakdown of the original as well as backup machine.
28. During this period of breakdown the firm has to process the samples from a <b>NABL</b> accredited Lab to get the reports within 24hrs. For the same, the firm must provide a list of accredited labs to which it will send the samples. Name & location of <b>NABL</b> accredited labs list <b>MUST</b> be given to the Department at the time of delivery of instrument.
29. In case of breakdown the firm is responsible for getting the tests done from outside <b>NABL</b> accredited labs at their own cost within 24 Hrs. In case the firm fails to provide the test report within 24 Hrs., a penalty of 5 % of the cost per test per day will be levied. Any sort of breakdown or troubleshoot or supply issue must be resolved within 72 hrs. If the same is not resolved within 72 hrs. a penalty of Rs 10,000 per day will be levied.
30. <b>OEM/Bidder MUST</b> provide 3 purchase orders and performance certificates (at least 5) from the reputed institutions/organizations of national importance for the last five years.
31. The firm <b>MUST</b> also be responsible for any civil electrical, air handling and other up gradation of area allocated to make it most suitable for installation of the automated equipment as per the scope of the bidder.
32. The firm <b>MUST</b> provide necessary software required for processing & reporting any special test parameters run by the Lab.

### **Annexure – II (Essential Items)**

SL. NO.	Name of Item, Description & Method	Approximate Annual Consumption (in Tests)
1	Albumin, Method: BCG	174888
2	ALK PHOS IFCC, Method: IFCC, Kinetic	150458
3	ALT With P5P, Method: IFCC, Kinetic,	154052
4	Amylase IFCC, Method: IFCC,	7844
5	AST With P5P, Method: IFCC, Kinetic	153690
6	BUN/ Urea , Method: Kinetic UV Test (urease, GLDH)	182650
7	C3, Method: Immunoturbidimetric	1800
8	C4, Method: Immunoturbidimetric	1800
9	Calcium Arsenazo III, Method: Single Reagent Coloured Test (Arsenazo III),	94980
10	Cholestrol, Method: Single Reagent Enzymatic Colored Test (CHOD-PAP),	35278
11	CL- Direct/Indirect ISE	186286
12	CREATININE, Method: Dual Reagent Kinetic Colored Test (Jaffe's)	199724
13	CRP, Method: Immunoturbidimetric	34028
14	DIRECT BILIRUBIN, Method: Coloured Test (DPD), Must have sample blanking,	157988
15	GGT, Method: Enzymatic immunoinhibition test traceble to IFCC	4942

<b>SL. NO.</b>	<b>Name of Item, Description &amp; Method</b>	<b>Approximate Annual Consumption (in Tests)</b>
16	Glucose Hexokinase, Method: Hexokinase/ GPO-POD	<b>85480</b>
17	HDL, Cholestrol- Direct, Method: Direct	<b>33018</b>
18	HsCRP(High sensitive application), Method: Immunoturbidimetric,	<b>2418</b>
19	Iron, Method: Immunoturbidimetric	<b>10000</b>
20	K+- Direct/Indirect ISE	<b>189058</b>
21	LDH IFCC, Method: Kinetic UV test (IFCC; L>P),	<b>17662</b>
22	LDL Cholestrol- Direct, Method: Direct	<b>530</b>
23	LPS(LIPASE), Method: Kinetic Colored Test	<b>6586</b>
24	Magnesium, Method: Single Reagent Colored Test (XYLIDYL blue),	<b>65174</b>
25	Microalbumin, Method: Immunoturbidimetric,	<b>12674</b>
26	NA+- Direct/Indirect ISE	<b>187978</b>
27	PO4, PHOSPORUS Method: UV Test (Molybdate)	<b>61976</b>
28	RF Latex, Method: Immunoturbidimetric,	<b>7722</b>
29	TIBS/UIBC, Method: Immunoturbidimetric	<b>10000</b>
30	TOTAL BILIRUBIN, Method: Coloured Test (DPD), Must have sample blanking,	<b>156982</b>
31	Total Protein - CSF / URINE (cal. Inc. in kit), Method: Immunoturbidimetric,	<b>5838</b>
32	Total Protein, Method: Colored Test (Biuret),	<b>154850</b>
33	Transferrin, Method: Immunoturbidimetric	<b>10000</b>
34	Triglyceride, Method: Enzymatic Colored Test (GOP/POD)	<b>33698</b>
35	URIC ACID, Method: Enzymatic Colored Test (Uricase & POD)	<b>48264</b>

### **Annexure-III (Optional Items)**

<b>SL. NO.</b>	<b>Name of Item, Description &amp; Method</b>	<b>Approximate Annual Consumption (in Tests)</b>
1	ADA, Method: Immunoturbidimetric	<b>3600</b>
2	Alpha1- Antitrypsin	<b>1800</b>
3	Amonia, Method: Immunoturbidimetric	<b>1800</b>
4	Apolipoprotein A1, Method: Immunoturbidimetric	<b>1800</b>
5	Apolipoprotein B, Method: Immunoturbidimetric	<b>1800</b>
6	Barbiturates	<b>1800</b>
7	Beta 2 microglobulin, Method: Immunoturbidimetric	<b>1800</b>
8	Carbamazepine, Method: Immunoturbidimetric	<b>1800</b>
9	CK-MB, Method: Immunoturbidimetric	<b>2000</b>

10	CK-NAC, Method: Immunoturbidimetric	<b>2000</b>
11	Digoxin, Method: Immunoturbidimetric	<b>1800</b>
12	Free Light chains (kappa), Method: Immunoturbidimetric	<b>1800</b>
13	Free Light chains (lamda), Method: Immunoturbidimetric	<b>1800</b>
14	Haptoglobin, Method: Immunoturbidimetric	<b>1800</b>
15	IgA, Method: Immunoturbidimetric	<b>2000</b>
16	IgG, Method: Immunoturbidimetric	<b>2000</b>
17	IgM, Method: Immunoturbidimetric	<b>2000</b>
18	Lp(a), Method: Immunoturbidimetric	<b>2000</b>
19	Methotrexate, Method: Immunoturbidimetric	<b>1800</b>
20	Phenobarbital, Method: Immunoturbidimetric	<b>1800</b>
21	Phenytoin, Method: Immunoturbidimetric	<b>1800</b>
22	Tobramycin, Method: Immunoturbidimetric	<b>1800</b>
23	Valproic acid, Method: Immunoturbidimetric	<b>1800</b>
24	Vancomycin, Method: Immunoturbidimetric	<b>1800</b>
25	Lithium(Li)	<b>1800</b>
26	Prealbumin	<b>1800</b>

**NOTE:**

1. Consumption of the few parameters in annexure-III may be needed for future expansion for patient benefit.
2. For all the parameters all the available pack size must be included in the rate contract to choose suitable pack size as per the actual sample load for that specific parameter.
3. **Vendor should quote for all the items.**

**Annexure - IV**

**Format of Experience certificate**

Sl. No.	Contract No./Supply order No	Name of the Purchaser	Description of work	Qty Supplied	Value of Contract

Place:.....

(Signature of Bidder with seal)

Date:.....

Name :

Seal :

Address :

**Note:**

- User List (List of Govt./Semi Govt.) where the items has been supplied.
- Copies of supply orders attached (without hidden price for rate justification).

**PARTICULARS FOR REFUND OF EMD TO SUCCESSFUL/UNSUCCESSFUL BIDDER****RTGS / National Electronic Fund Transfer (NEFT) Mandate Form**

1.	Name of the Bidder	
2.	Permanent Account No(PAN)	
3.	Particulars of Bank Account	
	a) Name of the Bank	
	b) Name of the Branch	
	c) Branch Code	
	d) Address	
	e) City Name	
	f) Telephone No	
	g) NEFT/IFSC Code	
	h) RTGS Code	
	i) 9 Digit MICR Code appearing on the cheque book	
	j) Type of Account	
	k) Account No.	
4.	Email id of the Bidder	



**Annexure-VI**

**Declaration by the Bidder:**

I am authorized signatory of the agency/firm and am competent to sign this declaration and execute this tender document.

The information / documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / we, am / are well aware of the fact that furnishing of any false information / fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law

I/We have downloaded the tender from the internet site and I/We have not tampered /modified the tender documents in any manner. In case the same is found tampered/ modified, I/We understand that my/our offer shall be summarily rejected and I/We are liable to be banned from doing business with AIIMS Raipur and/or prosecuted as per laws.

I/We further undertake that our firm/company is fulfilling all the terms and conditions/eligibility criteria obvious/explicit or implied/implicit recorded anywhere in the tender document. If at any time including the currency of the Contract, any discrepancy is found relating to our eligibility or the process of award of the contract criteria, this may lead to termination of contract and/or any other action deemed fit by the Institute.

I/We further undertake that none of the Proprietor/Partners/Directors of the Agency/agency was or is Proprietor or Partner or Director of the Agency with whom the Government have banned /suspended/blacklisted business dealings. I/We further undertake to report to the Faculty-in-Charge Procurement Cell, AIIMS, Patna immediately after we are informed but in any case not later 15 days, if any Agency in which Proprietor/Partners/Directors are Proprietor or Partner or Director of such an Agency which is banned/suspended in future during the currency of the Contract with you.

No other charges would be payable by Client and there would be no increase in rates during the Contract period.

Place: ..... (Signature of Bidder with seal)

Date: .....

Name :

Seal :

Address :

**MANUFACTURER's / PRINCIPAL's AUTHORIZATION FORM**

To,

The Officer In-Charge Procurement,  
All India Institute of Medical Sciences Raipur (C.G)

Dear Sir,

Tender No. : \_\_\_\_\_.

Equipment Name : \_\_\_\_\_.

1. We, \_\_\_\_\_, who are established and reputable manufacturers of \_\_\_\_\_, having factories at \_\_\_\_\_ and \_\_\_\_\_, hereby authorize Messrs. \_\_\_\_\_ (Authorized Dealer/Distributor/Supplier) \_\_\_\_\_ (name and address of agents) to bid, negotiate and conclude the contract with you against this tender for the above goods manufactured by us.
2. No company or firm or individual other than Messrs. \_\_\_\_\_ are authorized to bid, negotiate and conclude the contract in regard to this business against this specific tender.
3. We also hereby undertake to provide full guarantee/warranty as agreed by the bidder in the event the bidder is changed as the dealers or the bidder fails to provide satisfactory after sales and service during such period of Comprehensive Warranty and to supply all the spares/ accessories / consumables etc. during the said period.
4. We hereby extend our full guarantee and warranty as per the conditions of tender for the goods bided for supply against this tender by the above firm.
5. We also hereby declare that we have the capacity to manufacture and supply the commission quantity of the Product bided within the stipulated time.

The authorization is valid up to the contract period

Yours faithfully,

(Name)

For and on behalf of M/s. \_\_\_\_\_

(Name of manufacturers)/Principal

**PARTICULARS FOR PERFORMANCE BANK GUARANTEE**

(To be typed on Non-judicial stamp paper of the value of Indian Rupees of Two Hundred) (TO BE ESTABLISHED THROUGH ANY OF THE SCHEDULED BANK (WHETHER SITUATED AT RAIPUR OR OUTSTATION) WITH A CLAUSE TO ENFORCE THE SAME ON THEIR LOCAL BRANCH AT RAIPUR. BONDS ISSUED BY CO- OPERATIVE BANKS ARE NOT ACCEPTED.)

To,  
The Director  
All India Institute of Medical Sciences (AIIMS),  
Tatibandh, GE Road, Raipur-492 099 (C.G.)

**LETTER OF GUARANTEE**

WHEREAS All India Institute of Medical Sciences (AIIMS) Raipur (Buyer) have invited Tenders vide Tender No..... Dt..... for purchase of ..... AND WHEREAS the said tender document requires the supplier / firm (seller) whose tender is accepted for the supply of instrument / machinery, etc. in response thereto shall establish an irrevocable Performance Guarantee Bond in favour of **"All India Institute of Medical Sciences Raipur"** in the form of Bank Guarantee for Rs..... [3-5% (three to five percent) of the purchase value] which will be valid for entire warranty period from the date of acceptance, the said Performance Guarantee Bond is to be submitted within 30 (Thirty) days from the date of Acceptance.

NOW THIS BANK HEREBY GUARANTEES that in the event of the said supplier/firm (seller) failing to abide by any of the conditions referred to in tender document / purchase order/ performance of the instrument / machinery/ Consumables, etc. this Bank shall pay to All India Institute of Medical Sciences (AIIMS) Raipur on demand and without protest or demur Rs ..... (Rupees.....).

This Bank further agrees that the decision of All India Institute of Medical Sciences (AIIMS) Raipur (Buyer) as to whether the said supplier/firm (Seller) has committed a breach of any of the conditions referred in tender document / purchase order shall be final and binding.

We, ..... (name of the Bank & branch) hereby further agree that the Guarantee herein contained shall not be affected by any change in the constitution of the supplier/firm (Seller) and/ or All India Institute of Medical Sciences (AIIMS) Raipur (Buyer). Notwithstanding anything contained herein:

a. Our liability under this Bank Guarantee shall not exceed Rs.....(Indian Rupees .....only).

b. This Bank Guarantee shall be valid up to .....(date) and

c. We are liable to pay the guaranteed amount or any part thereof under this bank guarantee only and only if AIIMS Raipur serve upon us a written claim or demand on or before.....(date)

This Bank further agrees that the claims if any, against this Bank Guarantee shall be enforceable at our branch office at ..... situated at.....(Address of local branch).

Yours truly,

Name of the Bank:.....

Signature and seal of the Guarantor  
Complete Postal Address:

.....

**Instructions for Online Bid Submission:**

The bidders are required to submit soft copies of their bids electronically on the CPP Portal, using valid Digital Signature Certificates. The instructions given below are meant to assist the bidders in registering on the CPP Portal, prepare their bids in accordance with the requirements and submitting their bids online on the CPP Portal.

More information useful for submitting online bids on the CPP Portal may be obtained at: <https://eprocure.gov.in/eprocure/app>.

**REGISTRATION**

- 1) Bidders are required to enrol on the e-Procurement module of the Central Public Procurement Portal (URL: <https://eprocure.gov.in/eprocure/app>) by clicking on the link "Online bidder Enrolment" on the CPP Portal which is free of charge.
- 2) As part of the enrolment process, the bidders will be required to choose a unique username and assign a password for their accounts.
- 3) Bidders are advised to register their valid email address and mobile numbers as part of the registration process. These would be used for any communication from the CPP Portal.
- 4) Upon enrolment, the bidders will be required to register their valid Digital Signature Certificate (Class II or Class III Certificates with signing key usage) issued by any Certifying Authority recognized by CCA India (e.g. Sify / nCode / eMudhra etc.), with their profile.
- 5) Only one valid DSC should be registered by a bidder. Please note that the bidders are responsible to ensure that they do not lend their DSC's to others which may lead to misuse.
- 6) Bidder then logs in to the site through the secured log-in by entering their user ID / password and the password of the DSC / e-Token.

**SEARCHING FOR TENDER DOCUMENTS**

- 1) There are various search options built in the CPP Portal, to facilitate bidders to search active tenders by several parameters. These parameters could include Tender ID, Organization Name, Location, Date, Value, etc. There is also an option of advanced search for tenders, wherein the bidders may combine a number of search parameters such as Organization Name, Form of Contract, Location, Date, Other keywords etc. to search for a tender published on the CPP Portal.
- 2) Once the bidders have selected the tenders they are interested in, they may download the required documents / tender schedules. These tenders can be moved to the respective 'My Tenders' folder. This would enable the CPP Portal to intimate the bidders through SMS / e-mail in case there is any corrigendum issued to the tender document.
- 3) The bidder should make a note of the unique Tender ID assigned to each tender, in case they want to obtain any clarification / help from the Helpdesk.

**PREPARATION OF BIDS**

- 1) Bidder should take into account any corrigendum published on the tender document before submitting their bids.
- 2) Please go through the tender advertisement and the tender document carefully to understand the documents required to be submitted as part of the bid. Please note the
- 3) Number of covers in which the bid documents have to be submitted, the number of documents - including the names and content of each of the document that need to be submitted. Any deviations from these may lead to rejection of the bid.

- 4) Bidder, in advance, should get ready the bid documents to be submitted as indicated in the tender document / schedule and generally, they can be in PDF / XLS / RAR / DWF/JPG formats. Bid documents may be scanned with 100 dpi with black and white option which helps in reducing size of the scanned document.
- 5) To avoid the time and effort required in uploading the same set of standard documents which are required to be submitted as a part of every bid, a provision of uploading such standard documents (e.g. PAN card copy, annual reports, auditor certificates etc.) has been provided to the bidders. Bidders can use “My Space” or “Other Important Documents” area available to them to upload such documents. These documents may be directly submitted from the “My Space” area while submitting a bid, and need not be uploaded again and again. This will lead to a reduction in the time required for bid submission process.

#### **SUBMISSION OF BIDS**

- 1) Bidder should log into the site well in advance for bid submission so that they can upload the bid in time i.e. on or before the bid submission time. Bidder will be responsible for any delay due to other issues.
- 2) The bidder has to digitally sign and upload the required bid documents one by one as indicated in the tender document.
- 3) Bidder has to select the payment option as “offline” to pay the tender fee / EMD as applicable and enter details of the instrument.
- 4) Bidder should prepare the EMD as per the instructions specified in the tender document. The original should be posted/couriered/given in person to the concerned official, latest by the last date of bid submission or as specified in the tender documents. The details of the DD/any other accepted instrument, physically sent, should tally with the details available in the scanned copy and the data entered during bid submission time. Otherwise the uploaded bid will be rejected.
- 5) Bidders are requested to note that they should necessarily submit their financial bids in the format provided and no other format is acceptable. If the price bid has been given as a standard BoQ format with the tender document, then the same is to be downloaded and to be filled by all the bidders. Bidders are required to download the BoQ file, open it and complete the white coloured (unprotected) cells with their respective financial quotes and other details (such as name of the bidder). No other cells should be changed. Once the details have been completed, the bidder should save it and submit it online, without changing the filename. If the BoQ file is found to be modified by the bidder, the bid will be rejected.
- 6) The server time (which is displayed on the bidders’ dashboard) will be considered as the standard time for referencing the deadlines for submission of the bids by the bidders, opening of bids etc. The bidders should follow this time during bid submission.
- 7) The documents being submitted by the bidders would be encrypted using PKI encryption all techniques to ensure the secrecy of the data. The data entered cannot be viewed by unauthorized persons until the time of bid opening. The confidentiality of the bids is maintained using the secured Socket Layer 128 bit encryption technology. Data storage encryption of sensitive fields is done. Any bid document that is uploaded to the server is subjected to symmetric encryption using a system generated symmetric key.
- 8) Further this key is subjected to asymmetric encryption using buyers/bid opener’s public keys. Overall, the uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 9) The uploaded tender documents become readable only after the tender opening by the authorized bid openers.
- 10) Upon the successful and timely submission of bids (i.e. after Clicking “Freeze Bid Submission” in the portal), the portal will give a successful bid submission message & a bid summary will be

displayed with the bid no. and the date & time of submission of the bid with all other relevant details.

- 11) The bid summary has to be printed and kept as an acknowledgement of the submission of the bid. This acknowledgement may be used as an entry pass for any bid opening meetings.
- 12) Bidder should be submit **integrity Agreement** physically sent along with **EMD (as applicable)** should tally with the details available in the scanned copy and the data entered during bid submission time failing which the uploaded bid will be **not accepted**.

**ASSISTANCE TO BIDDERS**

- 1) Any queries relating to the tender document and the terms and conditions contained therein should be addressed to the Tender Inviting Authority for a tender or the relevant contact person indicated in the tender.
- 2) Any queries relating to the process of online bid submission or queries relating to CPP Portal in general may be directed to the 24x7 CPP Portal Helpdesk number 0120-4200462, 0120-4001002.

## INTEGRITY PACT

Between

**ALL INDIA INSTITUTE OF MEDICAL SCIENCES, RAIPUR CG** hereinafter referred to as “**The Principal,**”

and \_\_\_\_\_ hereinafter referred to as “**The Bidder/ Contractor.**”

Preamble

The Principal intends to award contract/s for \_\_\_\_\_, under laid down organisational procedures, The Principal values full compliance with all relevant laws of the land, rules, regulations, economical use of resources, and fairness / transparency in its relations with its Bidder(s) and / or Contractor(s).

To achieve these goals, the Principal shall appoint Independent External Monitors (IEMs) who shall monitor the tender process and the execution of the contract for compliance with the abovementioned principles.

### **Section 1 – Commitments of the Principal**

1) The Principal commits itself to take all measures necessary to prevent corruption and to observe the following principles: -

- a. No employee of the Principal, personally or through family members, shall in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
- b. The Principal shall treat all Bidder(s) with equity and reason during the tender process. The Principal shall, in particular, before and during the tender process, provide to all Bidder(s) the same information and shall not provide to any Bidder(s) confidential / additional information through which the Bidder(s) could obtain an advantage in the tender process or the contract execution.
- c. The Principal shall exclude from the process all known persons having conflict of interest.

2) If the Principal obtains information on the conduct of any of its employees which is a criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Principal shall inform the Chief Vigilance Officer and in addition shall initiate disciplinary proceedings.

### **Section 2 – Commitments of the Bidder(s)/ Contractor(s)**

1) The Bidder(s)/ Contractor(s) commits themselves to take all measures necessary to prevent corruption. The Bidder(s)/ Contractor(s) commits themselves to observe the following principles during participation in the tender process and the contract execution.

a. The Bidder(s)/ Contractor(s) shall not, directly or through any other person or firm, offer, promise, or give to any of the Principal's employees involved in the tender process or the execution of the contract or to any third person any material or other benefit which they are not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or the execution of the contract.

b. The Bidder(s)/ Contractor(s) shall not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal, in violation of the Competition Act, 2002 (as amended from time to time). This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the tender process.

c. The Bidder(s)/ Contractor(s) shall not commit any offence under the relevant IPC/PC Act; further, the Bidder(s)/ Contractor(s) shall not use improperly, for purposes of competition or personal gain, or pass on to others, any information or document provided by the Principal as part of the business relationship, regarding plans, technical proposals, and business details, including information contained or transmitted electronically.

d. The Bidder(s)/Contractors(s) of foreign origin shall disclose the name and address of the Agents/representatives in India, if any. Similarly, the Bidder(s)/Contractors(s) of Indian Nationality shall furnish the name and address of the foreign principals, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers," shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines, all the payments made to the Indian agent/representative must be in Indian Rupees only. Copy of the "Guidelines on Indian Agents of Foreign Suppliers" is placed on Annex hereto.

e. The Bidder(s)/ Contractor(s) shall, when presenting their bid, disclose any and all payments made, is committed to, or intends to make to agents, brokers, or any other intermediaries in connection with the award of the contract.

f. Bidder(s) /Contractor(s) who have signed the Integrity Pact shall not approach the Courts while representing the matter to IEMs and shall wait for their decision.

2) The Bidder(s)/ Contractor(s) shall not instigate third persons to commit offences outlined above or be an accessory to such offences.

### **Section 3 - Disqualification from the tender process and exclusion from future contracts**

If the Bidder(s)/Contractor(s), before award or during execution, has committed a transgression through a violation of Section 2, above or in any other form such as to put their reliability or credibility in question, the Principal is entitled to disqualify the



Bidder(s)/Contractor(s) from the tender process or take action as per laid down procedure to debar the Bidder(s)/Contractor(s) from participating in the future procurement processes of the Government of India.

#### **Section 4 – Compensation for Damages**

1) If the Principal has disqualified the Bidder(s) from the tender process before the award according to Section 3, the Principal is entitled to demand and recover the damages equivalent to Earnest Money Deposit/ Bid Security.

2) If the Principal has terminated the contract according to Section 3, or if the Principal is entitled to terminate the contract according to Section 3, the Principal shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value or the amount equivalent to

Performance Bank Guarantee.

#### **Section 5 – Previous transgression**

1) The Bidder declares that no previous transgressions occurred in the last three years with any other Company in any country conforming to the anti-corruption approach or with any Public Sector Enterprise in India that could justify his exclusion from the tender process.

2) If the Bidder makes an incorrect statement on this subject, the Principal shall act like para 2) of

Section 4 above.

#### **Section 6 – Equal treatment of all Bidders / Contractors / Subcontractors**

In the case of Sub-contracting, the Principal Contractor shall take responsibility for adopting the Integrity

Pact by the Sub-contractor.

a. The Principal shall enter into agreements with identical conditions as this one with all Bidders and Contractors.

b. The Principal shall disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

#### **Section 7 – Criminal charges against violating Bidder(s) / Contractor(s) / Subcontractor(s)**

If the Principal obtains knowledge of the conduct of a Bidder, Contractor, or Subcontractor, or of an employee or a representative or an allied firm of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Principal has substantive suspicion in this regard, the Principal shall inform the same to the Chief Vigilance Officer.

#### **Section 8 – Independent External Monitor**

1) The Principal shall appoint competent and credible Independent External Monitor(s) for this Pact after approval by the Central Vigilance Commission. The task of the Monitor is to review,

independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

2) The Monitor is not subject to instructions by the parties' representatives and performs their functions neutrally and independently. The Monitor would have access to all Contract documents whenever required. It shall be obligatory for them to treat the information and documents of the

Bidders/Contractors as confidential. They report to the Management of the Principal.

3) The Bidder(s)/Contractor(s) accepts that the Monitor has the right to access without restriction, all

Project documentation of the Principal, including that provided by the Contractor. Upon their request and demonstration of a valid interest, the Contractor shall also grant the Monitor unrestricted and unconditional access to their project documentation. The same applies to Subcontractors.

4) The Monitor is under contractual obligation to treat the information and documents of the Bidder(s)/

Contractor(s)/ Sub-contractor(s) with confidentiality. The Monitor has also signed declarations on

'Non-Disclosure of Confidential Information' and 'Absence of Conflict of Interest.' In case of any conflict of interest arising later, the IEM shall inform the Management of the Principal and recuse themselves from that case.

5) The Principal shall provide the Monitor with sufficient information about all meetings among the parties related to the Project, provided such meetings could impact the contractual relations between the Principal and the Contractor. The parties offer the Monitor the option to participate in such meetings.

6) As soon as the Monitor notices, or believes to notice, a violation of this agreement, they shall inform the Management of the Principal and request the Management to discontinue or take corrective action or other relevant action. The Monitor can, in this regard, submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act in a specific manner, refrain from action, or tolerate action.

7) The Monitor shall submit a written report to the Management of the Principal, within 8 to 10 weeks from the date of reference or intimation to him by the Principal and, should the occasion arise, submit proposals for correcting problematic situations.

8) If the Monitor has reported to the Management of the Principal a substantiated suspicion of an offence under the relevant IPC/ PC Act, and the Management of the Principal has not, within thereasonable time, taken visible action to proceed against such offence or reported it to the Chief

Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance

Commissioner.

9) The word '**Monitor**' would include both singular and plural.

### **Section 9 – Pact Duration**

This Pact begins when both parties have legally signed it. It expires for the Contractor 12 months after the last payment under the contract, and for all other Bidders, 6 months after the contract has been awarded. Any violation of the same would entail disqualifying the bidders and exclusion from future business dealings.

If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this Pact as specified above, unless it is discharged / determined by the Management of the Principal.

### **Section 10 – Other provisions**

1) This agreement is subject to Indian Law. The place of performance and jurisdiction is the place from where the Tender/ Contract is issued.

2) Changes, supplements, and termination notices must be submitted in writing. Side agreements have not been made.

3) If the Contractor is a partnership or a consortium, this agreement must be signed by all partners or consortium members.

4) Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties shall strive to come to an agreement according to their original intentions.

5) Issues like Warranty / Guarantee, etc., shall be outside the purview of IEMs.

6) In the event of any contradiction between the Integrity Pact and its Annex, the Clause in the Integrity Pact shall prevail.

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(For & On behalf of the Principal)  
(Office Seal)

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(For and on behalf of Bidder/ Contractor)  
(Office Seal)

Place ----- Date -----

Witness 1: \_\_\_\_\_  
(Name & Address)

Witness 1: \_\_\_\_\_  
(Name & Address)